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Genesys Intelligent Automation

9.0.109.02

12/22/2025

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Genesys Intelligent Automation Release Notes

9.x Genesys Intelligent Automation is part of 9.x starting in **9.0.000.01**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/24/20	Hot Fix					X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

A new optional JSON entity, **x_vui_default_error_msg**, has been added to configure the default error message displayed when the connection between the Chat Bot Platform (CBP) and VUI fails. (SPCHSTRM-3139)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Intelligent Automation](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.109.02.