Genesys Intelligent Automation

9.0.109.02

12/22/2025

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Genesys Intelligent Automation Release Notes

9.x **Genesys Intelligent Automation** is part of 9.x starting in 9.0.000.01.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/24/20	Hot Fix					X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

A new optional JSON entity, **x_vui_default_error_msg**, has been added to configure the default error message displayed when the connection between the Chat Bot Platform (CBP) and VUI fails. (SPCHSTRM-3139)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Intelligent Automation

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.109.02.