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# Genesys Intelligent Automation

9.0.106.03

12/20/2025

9.0.106.03

**9.x Genesys Intelligent Automation** is part of 9.x starting in **9.0.000.01**.

## Genesys Intelligent Automation Release Notes

### Important

This release has been placed Under Shipping Control. Please contact your Genesys Customer Care representative if you want to download this release.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/13/20	Hot Fix	Under Shipping Control				X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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When the value of the VUI option, **Standard Visual Switch menu sms wait prompt iterations** is reached, a recognition failure does not occur. Instead, the session returns to Voice only. (SPCHSTRM-2963)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Intelligent Automation](#)

#### Genesys Products

- [List of Release Notes](#)

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#### Updates to Web IVR:

- When using Multimodal, Web IVR now uses the visual grammar settings.
- Web IVR now displays the next prompt even if the previous prompt evaluated to an empty string. (SPCHSTRM-2945)

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The VUI option, **Standard Visual Switch read-only prompt mode** now takes effect when using Multimodal. (SPCHSTRM-2944)

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Error logging is improved when using Multimodal. (SPCHSTRM-2936)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.106.03.