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Genesys Customer Experience Insights

100.0.035.0000

12/19/2025

100.0.035.0000

Genesys Customer Experience Insights Release Notes

9.x **Genesys Customer Experience Insights** is part of 9.x starting in **9.0.007.03**.

Important

- This Release Note describes Genesys CX Insights 9.0.035.00, which is released as Genesys CX Insights 100.0.035.0000.
- The temporary pre-activated license key provided with GCXI 100.0.035.0000 and older versions starting with 100.0.020.000 is not set to expire any time in the near future. However, you must request a replacement key from your Genesys representative and install the new key as part of the deployment process as described in the [Genesys Customer Experience Insights Deployment Guide](#).

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/16/24	General			X			

What's New

This release contains the following new features and enhancements:

- MicroStrategy version is upgraded to 11.3.1260. (GCXI-7165)
- Vitara Charts component updated to version 5.2.5.107. See the VitaraCharts [change log](#) for more information about the new version. (GCXI-7206)
- Node.js version is upgraded to 18.19.0. (GCXI-7160)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Customer Experience Insights](#)

Genesys Products

Resolved Issues

- [List of Release Notes](#)

This release contains the following resolved issues:

A new TZ variable is added to set the operational timezone for MSTR Intelligence Server. (GCXI-7171)

Multiple improvements and bugfixes in SSO auth module. (GCXI-7164, GCXI-7134)

Multiple improvements and bugfixes in MicroStrategy objects processing. (GCXI-7135, GCXI-7215)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.035.00.