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Genesys Customer Experience Insights

100.0.026.0001

12/20/2025

100.0.026.0001

Genesys Customer Experience Insights Release Notes

9.x Genesys Customer Experience Insights is part of 9.x starting in **9.0.007.03**.

Important

Release numbers 9.0.026.01 and 100.0.026.0001 refer to the same version of Genesys Customer Experience Insights software. The 9.0.026.01 release package contains the Genesys Customer Experience Insights 100.0.026.0001 software.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/02/22	General			X			

What's New

This release includes contains the same features found in 100.0.026.0000, and is released maintain consistent release numbering with other deployment types.

Resolved Issues

This release contains the following resolved issues:

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Deployment Procedure

9.0.0 Deployment Procedure

Product Documentation

- [Genesys Customer Experience Insights](#)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Genesys Products

- [List of Release Notes](#)