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Genesys Customer Experience Insights

100.0.024.0000

12/19/2025

100.0.024.0000

Genesys Customer Experience Insights Release Notes

9.x Genesys Customer Experience Insights is part of 9.x starting in **9.0.007.03**.

Important

This Release Note describes Genesys CX Insights 9.0.024.00, which is the same release as Genesys CX Insights 100.0.024.0000.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/18/21	General			X			

What's New

This release contains the following new features and enhancements:

- Support for MicroStrategy 11.3.0300.11047 (MicroStrategy 2021, Update 3). See the Prerequisites section on the [Customer Experience Insights](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all prerequisites. (GCXI-5483)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Customer Experience Insights](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 100.0.024.0000.