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Genesys Customer Experience Insights

9.0.019.01

12/22/2025

9.0.019.01

Genesys Customer Experience Insights Release Notes

9.x Genesys Customer Experience Insights is part of 9.x starting in 9.0.007.03.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/30/21	Update			X			

What's New

This release contains the following new features and enhancements:

- Support for MicroStrategy 2021 Update 1 (11.3.0100.18093) (GCXI-4874)
- Support for Vitara Charts 4.7.0.818 (GCXI-4876)
- Support for Red Hat Enterprise Linux 8 and CentOS Linux 8. Note that support begins with Genesys CX Insights 9.0.009.01. Red Hat Enterprise Linux 8 and CentOS Linux 8 are expected to work correctly with earlier releases of Genesys CX Insights, but Genesys does not test such configurations. (GCXI-4857)
- Updates are provided for all included CentOS packages.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Deployment Procedure

[9.0.0 Deployment Procedure](#)

Product Documentation

- [Genesys Customer Experience Insights](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.