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Genesys Administrator Extension

9.0.108.03

12/20/2025

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Genesys Administrator Extension Release Notes

9.x Genesys Administrator Extension is part of 9.x starting in **9.0.000.15.**

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/20/24	General			X			X

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Administrator Extension](#)

Genesys Products

- [List of Release Notes](#)

Important

This version of GAX requires an upgrade of all plugins. Before you deploy, ensure that every plugin is compatible with this release of GAX.

What's New

This release contains the following new features and enhancements:

- GAX is now built with Spring Framework 6.1. (GAX-12084)
- A new option **input_deny_list** is introduced in the **gax.properties** file to configure input validation patterns. (GAX-11957)
- Support for Microsoft SQL 2019 Cluster. (GAX-11252)

Resolved Issues

This release contains the following resolved issues:

A new **tls** option has been added to the **connection protocol** settings of **Applications object**. The admin can now manually enter a valid protocol name in addition to the predefined options in the connection protocol settings with the **application_ports_protocol_free_text** option under the general section of the application options. (GAX-12041)

GAX now correctly highlights the exact search string from quick filter in the **folder** column in the **System Dashboard**. (GAX-12025)

Autocomplete now works as expected while editing the Agent in the **AgentLogin** field of **Agent Dashboard** page.. (GAX-11975)

GAX now enables the user to navigate the suggestions in the **Section** field of transaction lists through keyboard arrow keys. (GAX-11928)

A new option **pg_auto_refresh_on_save** is introduced in the **application** options under the **general** section to enable a second save on the parameter group. However, the user might observe a slow response as it refreshes the parameter groups. (GAX-11910)

When configuring the record for a statistical day, GAX now displays the correct day, month, and year if the date 31 December falls under a leap year. Previously in this scenario, the user was unable to view 31st December in the record for the day. (GAX-11862)

A new option called **export_agents_on_demand_widgets** is introduced under the **general** section of the **application options** to prevent loading all the details upon the initial opening of the Export Agent popup. (GAX-11720)

Users can now reset the password and log into GAX with a new password successfully. Previously, GAX login after a password reset was unsuccessful. (GAX-11684)

Upgrade Notes

Due to Spring security and OpenSAML updates, existing users are requested to refer to the [Using Single Sign On \(SSO\)](#) page to understand the migration path to set up SSO. In case of any assistance, contact Genesys Customer Care.