

GENESYS

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Genesys Administrator Extension

9.0.106.12

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Genesys Administrator Extension Release Notes

Genesys Administrator Extension is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/17/24	General			Χ			Χ

What's New

This release contains the following new features and enhancements:

- Third-party dependencies have been updated to maintain security and reliability. (GAX-11799), (GAX-11797), (GAX-11775), (GAX-11765), (GAX-11689)
- A new Show Selected Agent(s) button is introduced in the Agent Dashboard page to view only the selected agents. (GAX-11753)
- The **Edit Skill** window width is increased to accommodate lengthy skill names. (GAX-11668)
- Genesys Administrator Extension (GAX) now shows suggestions even if the user copy-pastes the values in the **Agent Login** field. (GAX-11667)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

 Genesys Administrator Extension

Genesys Products

· List of Release Notes

Resolved Issues

This release contains the following resolved issues:

GAX performance has been improved in the Parameter Group Template (PGT) operation by reducing unnecessary backend calls. (GAX-11883)

Improved web server file protection. (GAX-11879)

To avoid high memory usage while using **Advanced Search** for the **Person** objects, a new option **search_person_required_field_choices** is introduced in the **general** section of the **application** options. (GAX-11783)

GAX now sends one call to fetch all Agents of an Agent Group. Previously, GAX sent individual call to each agents which resulted in inconsistent rendering of large Agent Groups. (GAX-11730)

The **Cache-Control** header is now configurable. Use the newly added property **cache_control** in the **gax.properties** file to configure the header. The default values of the header are no-cache, no-store, must-revalidate. (GAX-11718)

To avoid loading Angular JS in the browser, set the newly added option **disableCLOG** to true. This option is added in the **general** section of the **default** application options. (GAX-11553)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.106.12.