Genesys Administrator Extension

9.0.104.17

5/14/2025

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Genesys Administrator Extension Release Notes

9.x **Genesys Administrator Extension** is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/16/22	Hot Fix			X			X

What's New

This release contains the following new features and enhancements:

- GAX now displays a progress indicator in the **Export a spreadsheet** dialog while exporting details from the **Persons** page. (GAX-11374)

- The scroll bar size in the GAX UI has now been increased to provide more visibility. (GAX-11358)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Administrator Extension

Genesys Products

- List of Release Notes

Resolved Issues

This release contains the following resolved issues:

GAX now handles HTTP verb tampering. (GAX-11475)

Users are now able to log in successfully after being logged out due to idle time out. (GAX-11456)

GAX now displays an alert message to refresh the page if another user modifies the same Person object in Configuration Manager. (GAX-11454)

The Code field in **Configuration > Switches > Access Codes** is now optional. Previously, the Code field was mandatory when configuring the access code for switches. (GAX-11438)

GAX now displays a progress indicator for the export operation of all transaction options. (GAX-11381)

GAX now handles the `NullPointerException` error and does not display those errors in the GAX log file. (GAX-11364)

Whenever GAX starts, the expiry date of the certificate gets updated to 1 year from the GAX start time. Previously, the expiry date of the certificate used by GAX for SAML login was static. (GAX-11334)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.104.17.