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Genesys Administrator Extension

9.0.104.07

12/20/2025

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Genesys Administrator Extension Release Notes

9.x Genesys Administrator Extension is part of 9.x starting in **9.0.000.15**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/18/21	General			X			X

What's New

This release contains the following new features and enhancements:

- Spring libraries are upgraded to Spring 5.x. (GAX-11219)
- GAX third-party libraries are now upgraded to:
 - Jetty 9.4.42.v20210604
 - Apache httpclient 4.5.13
 - Apache httpmime 4.5.13

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Administrator Extension](#)

Genesys Products

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Important

Intelligent Workload Distribution (IWD) application was not tested for the plugin compatibility in this release.

Resolved Issues

This release contains the following resolved issues:

GAX now correctly displays the **Centralized Logs -> Audit** menu and its drop-down options. Previously, there was an issue in displaying the **Audit** menu when Privacy Manager was deployed with GAX. (GAX-10384)

GAX now purges the log files correctly when the **[log].log-filename-without-date** option is set to true in the GAX application options. In such configurations, GAX does not append date in the log file names and roll over function happens according to the value set in the **expire** log option. (GAX-11246)

GAX now restarts successfully even when the GA plugin is disabled. (GAX-11263)

GAX now prevents sending the debug level logs to message server by including another log option **filter-network-debug** and setting it to true when the log option **standard** or **trace** or **all** is set to **network** and the log option **verbose** is set to **all**. (GAX-11265)

GAX now displays all agents mapped to a skill in the **Dependencies** tab, after the skill to which large number of agents mapped is edited. Previously in this scenario, some of the agents mapped to that skill were deleted. (GAX-11294)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.104.07.