GENESYS™

Genesys Administrator Extension

9.0.103.09

12/20/2025

9.0.103.09

Genesys Administrator Extension Release Notes

9.x **Genesys Administrator Extension** is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/25/21	Hot Fix			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GAX now displays non-agent supervisors correctly under the **Supervisors** column in the **Agents** dashboard. Previously, supervisors who were non-agents/users were not listed as Supervisors. (GAX-11318)

GAX now compresses all API responses to resolve latency issues when loading Agents and Users into the **Agents** dashboard and **Persons** tab. (GAX-11255)

Autocomplete for the **Agent Login** field in the **Persons > [Agent] > Agent Logins > Add** dialog now works as expected. Previously, latency issues prevented them from being listed. (GAX-11323)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Administrator Extension

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.103.09.