Genesys Administrator Extension

9.0.103.06

12/13/2025

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Genesys Administrator Extension Release Notes

9.x **Genesys Administrator Extension** is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/25/21	General			X			X

What's New

This release contains the following new features and enhancements:

- Genesys Administrator Extension (GAX) now supports PostgreSQL 13.x and SQL Server 2019. See the Genesys Administrator Extension page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported databases. (GAX-11127, GAX-10987)

- CometD version is updated from 4.0.2 to 5.0.6. (GAX-11224)

- GAX internal third-party libraries are now upgraded to:

  - commons-httpclient 3.1

  - hibernate-entitymanager 5.3.20.Final

  - jackson-databind 2.11.0

  - jackson-annotations 2.11.0

  - netty- 4.1.63.Final

  - commons-beanutils 1.9.4

> **Important**

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Administrator Extension

Genesys Products

- List of Release Notes

Intelligent Workload Distribution (IWD) application was not tested for the plugin compatibility in this release.

Resolved Issues

This release contains the following resolved issues:

GAX Agent dashboard now imports skills correctly even if the `.CSV` file has the substring **Option** in the Skill name. (GAX-11222)

Starting with this release, there are no read requests to the GAX application object for any updates on configuration objects. Previously, there were unnecessary read requests to the GAX application object whenever there was an update to any configuration objects. (GAX-10972)

GAX now deletes **Personality** correctly, even if there is an Integer type parameter with a value that is same as the **Personality** ID. (GAX-11173)

The **Import** feature now overwrites the existing options correctly when the **Overwrite existing options** check box is selected. (GAX-11184)

The XSS vulnerability in jquery.ui 1.9.2 dialog module is resolved. (GAX-11177)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.103.06.