Genesys Administrator Extension

9.0.101.29

5/14/2025

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Genesys Administrator Extension Release Notes

9.x **Genesys Administrator Extension** is part of 9.x starting in
9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/18/20	Update			X		X

What's New

This release contains the following new features and enhancements:

GAX now supports:

- Netty version 4.1.51. (GAX-10968)
- PSDK version 900.7.5. (GAX-10860)
- Angular JS version 1.7.9 (GAX-10789)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Administrator Extension

Genesys Products

- List of Release Notes

Important
The Interaction (IXN) server and Intelligent Workload Distribution (IWD) applications were not tested for the plugin compatibility in this release.

Resolved Issues

This release contains the following resolved issues:

GAX now throws an error if non-privileged users try to access the centralized logs from the external API platforms. Previously, even non-privileged users were able to access these logs. (GAX-11103)

GAX now processes multiple Person import requests from multiple users. You can configure the number of import requests using the `max_person_import_tasks` parameter in the `gax.properties` file. The default value for this parameter is 1 and the maximum value is 5. (GAX-11104)

End Point Analysis (EPA) scan security vulnerability is resolved. (GAX-11098)

GAX now starts even if its `keystore` contains multiple imported certificates. (GAX-11068)

GAX now correctly saves the user preferences updated for the **Configuration Manager** category with **Show Recent** option in the **User Preferences** dialog. (GAX-11048)

GAX now successfully imports .csv files to the ADD Directory Number (DN) with type GVP DID. (GAX-11036)

GAX now correctly displays the 24th hour in the time range. For example: 24:00. (GAX-11031)

GAX now displays the skills of the selected tenant only. Previously, when searching for skills in the **Configuration Manager > Search** page, GAX displayed skills of the same name for different tenants. Also, the **Home** link from the **Search** page works properly now. (GAX-11015)

GAX now correctly saves the changes in the **User Preferences** page. (GAX-11013)

GAX now discloses `session id` only if the log level is set as DEBUG. Previously, GAX disclosed `session id` even if the log level is set as INFO. (GAX-11008)

GAX now loads configuration objects for all **Persons > Agent Properties > Accessible Objects** items without errors. (GAX-11004)

GAX now restricts the `username`, `First Name`, `Last Name`, `Email address`, `External Id`, and `Employee Id` fields to begin with =, +, -, or @ if the `validate_restricted_prefix_char` parameter is set to `true` in the general section of the GAX application options. (GAX-10739)

GAX now validates the host header injection if the enable_host_header_validation is set to `true` and trusted domains are configured in the acceptable_domains token in the `gax.properties` file. (GAX-10975)

GAX now ignores semicolons while importing .csv files. Previously, GAX considered the part after the semicolon to be a separate option and created two independent options. (GAX-10955)

GAX now allows you to configure the maximum time to `24:00` under the **Statistical Days** configuration. Previously, the maximum time configuration that could be set was 23:59. (GAX-10926)

GAX now allows you to disable the TLS renegotiation by setting the parameter setRenegotiationAllowed = false in `gax.properties` file. (GAX-10871)

GAX now automatically initializes the database during startup if the db_schema_version table is absent. (GAX-10841)

GAX no longer supports the **HTTP OPTIONS** request. (GAX-10754)

The headers on the **Persons > Accessible Objects** tab now correctly translated to French. (GAX-10718)

GAX no longer gets stuck while copying the Recording Plugin to a Tenant.(GAX-10715)

GAX now updates the **Parameter group template** quickly, even if it is associated with large number of parameter groups. (GAX-10692)

The Samesite attribute is now configurable in GAX using the cookie_samesite token in the `gax.properties` file. The default value for the cookie_samesite token is Lax. The other acceptable values for this token is None or `Strict`. (GAX-10654)

GAX now uses the **Advanced Encryption Standard (AES)**, which is a strong encryption standard for encrypting GAX specific parameters. (GAX-10648)

The Global parameter of **Type - Schedule**, in the **Routing Parameters > Parameters** page can now be edited and saved without errors. (GAX-10627)

GAX now allows you to set the limit for the Value field in the **Options** tab using the value_char_max_limit parameter. Previously, the length of the Value field was arbitrary. (GAX-10848)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.101.29.