

GENESYS

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Genesys Administrator Extension

9.0.100.58

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Genesys Administrator Extension Release Notes

9 X Genesys Administrator Extension is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
04/01/20	Hot Fix			Χ		X	

What's New

This release contains the following new features and enhancements:

- Users can now copy and paste skills from one **Persons** object to another **Persons** object. (GAX-10642)
- Genesys Administrator Extension now displays the First and Last name in the results grid while performing advanced **Persons** object search. In addition, the Name column is renamed to Username. (GAX-10637)
- Genesys Administrator Extension now enables the user to remain logged in as long as the user is active in any of the opened Windows/tabs. (GAX-10611)
- Genesys Administrator Extension now displays the number of agents associated with the Skills and Agent Groups objects. (GAX-10635)

Releases Info

Helpful Links

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

 Genesys Administrator Extension

Genesys Products

· List of Release Notes

· Genesys Administrator Extension now displays the loading icon until the complete list of agents is loaded in the **Skills** and **Agent Groups** objects. (GAX 10636)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.100.58.