GENESYS™

Genesys Administrator Extension

9.0.001.23

12/22/2025

9.0.001.23

Genesys Administrator Extension Release Notes

9.x **Genesys Administrator Extension** is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/13/19	Hot Fix			X		X

What's New

This release contains the following new feature or enhancement:

- The following plug-ins are tested for compatibility with this version of GAX:
    - iWD GAX Plug-In
    - VP Reporting Plug-in for GAX

Resolved Issues

This release contains the following resolved issues:

GAX can now import or export the application options which have backslashes (\) in the section, name, and value pair. Previously, GAX removed backslashes (for example, in file paths) from the options during the import or export operation. (GAX-10403)

When multiple column filters are enabled in the **Agents** dashboard, GAX now correctly updates the search results list when a single or multiple filters are removed. Previously in this scenario, GAX did not update the search results automatically. (GAX-10402)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Administrator Extension

Genesys Products

- List of Release Notes

9.0.001.23

In Internet Explorer 11, GAX now displays the application status icons after a browser refresh. Previosuly, the application status icons disappeared. (GAX-10401)

GAX can now import or export the Agents and Person records within the folders. (GAX-10400)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.001.23.

Supported Languages

See Release 9.0.0 Translation Support.