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Workforce Management Web

8.5.220.20

12/19/2025

8.5.220.20

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
3/15/24	Update			X			X

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What's New

This release contains the following new features and enhancements:

- WFM Web has introduced a new application option `RunJavaStandalone` that allows you to customize how Java modules open by default. Users can set their preferred value in [Settings](#), retaining the ability to overwrite it as before. (WFM-36960)
- WFM Web has been updated to maintain an active session when the login page is opened. Previously, it attempted to start a new session if the user accessed the login page. (WFM-37059)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
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Product Documentation

[Workforce Management Web](#)

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Resolved Issues

This release contains the following resolved issues:

WFM Web has been updated to restrict the maximum font size for Java-based modules, ensuring that font size does not become excessively large when the user sets the display scale to 150% or higher. (WFM-37254)

WFM Report Wizard pages have been updated to ensure correct display of the time zone picker, even if certain time zones are not included in the current version of Java. Previously, the time zone picker would not appear if the user's Java version lacked information about certain time zones. (WFM-37152)

The bid ranking algorithm has been updated to redistribute bids based on previous values and manually changed values. Previously, it did not take into account which rate was changed manually. (WFM-36988)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.20.