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Workforce Management Web

8.5.219.30

12/17/2025

8.5.219.30

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/27/22	Update			X			X

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What's New

This release includes the following new features and enhancements:

- The WFM Web for Agents UI includes accessibility improvements that follow the Web Content Accessibility Guidelines (WCAG) 2.1 level AA standards. (WFM-32664)

Resolved Issues

This release contains the following resolved issues:

In the latest WFM Web for Supervisors UI, WFM now adds all matching activities for a BU when creating a new Forecast scenario. Previously, WFM did not always wait for all matching activities to be loaded before creating the Forecast scenario, which resulted in some activities not being added. (WFM-35297)

In the latest WFM Web for Supervisors UI, help is now displayed in the current application language. Previously, help was displayed in English for all application languages. (WFM-34228, WFM-35738, WFM-35752)

In the latest WFM Web Java modules, help is now displayed in the current application language. Previously, help was displayed in English for all application languages. (WFM-35293)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.30.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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