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Workforce Management Web

8.5.218.50

12/19/2025

8.5.218.50

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/27/21	Update			X			X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM now creates the Calendar Audit Report in CSV-friendly format and exports the data to a .csv file with no issues. Previously, if the last line on the page was long, WFM incorrectly split the text into multiple short lines when generating the report. (WFM-34642)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.50.