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## Workforce Management Web

8.5.218.35

12/19/2025

# 8.5.218.35

## Workforce Management Web Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 06/08/21     | Update       | Unavailable  |     | X     |     |         | X       |

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## What's New

As of Jul 16, 2021, this release is no longer available due to a download issue. The feature associated with this release is available in WFM Web release [8.5.218.39](#).

## Resolved Issues

The resolved issue associated with this release is available in WFM Web release [8.5.218.39](#).

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.35.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Managment](#)

### Genesys Products

[List of Release Notes](#)