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Workforce Management Web

8.5.218.15

12/19/2025

8.5.218.15

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/22/21	General			X			X

Contents

- **1 8.5.218.15**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes
 - 1.5 Supported Languages

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

If you installed OpenJDK 11 or 12 only on your host machine, you can now successfully install the WFM Web German (Germany) Language Pack 8.5.218.15 build 2. Previously, if these OpenJDK versions were installed without a version of Java JDK, the German (Germany) Language Pack could not be installed successfully. (WFM-34375)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Managment](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.218.15.

Supported Languages

See [Release 8.5.x Translation Support](#).