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Workforce Management Web

8.5.211.00

5/4/2025

8.5.211.00

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/25/18	Update			X	X	X

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What's New

This release contains the following new features and enhancements:

- Support for Java 10. See "Prerequisites" on the [Workforce Management](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all prerequisites.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

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Tip

Starting with Java 9, browsers no longer support Java plug-ins. WFM provides a workaround to enable Java Webstart to start as a standalone application that contain Web for Supervisor java-based views. To learn how to configure WFM Web to open Java Webstart as a standalone application, see [Changing WFM Web Application Settings](#) in the *Workforce Management Web for Supervisors Help* and [Tomcat JVM settings](#) in the *Workforce Management Administrator's Guide*.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.211.00.