

GENESYS

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Workforce Management Web

8.5.210.05

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Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/16/18	Update			Χ	X	X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

In the WFM Web for Agents **Time-Off** module, agents can no longer incorrectly save multiple full-day Time-Off requests in a single day. Previously, if agents clicked **Save** multiple times when entering Time-Off requests, multiple identical entries displayed for the same day in the Calendar. (WFM-28632)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.05.

Supported Languages

See Release 8.5.x Translation Support.