

GENESYS

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Workforce Management Web

8.5.101.30

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Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/10/17	Hot Fix		Χ	Χ	Χ	Χ

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

Agents in Business Units (BU) that have a start day of Sunday can now log in successfully to their WFM Web mobile application. Previously, the Web mobile application froze when agents in these BUs attempted to log in. (WFM-26819)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.30.