GENESYS™

Workforce Management Web

8.5.003.21

5/5/2025

8.5.003.21

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/21/16	Hot Fix		X	X	X	X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Web has a renewed certificate for signing Java code. The certificate provided in previous WFM versions expires on July 7, 2016. If you continue to use an older release of WFM after the expiry date, you might encounter warnings or errors when you use Web for Supervisors Java-based views. To resolve this issue, Genesys recommends you upgrade to the latest version of WFM Web that includes the updated certificate. (WFM-25900)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.21.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes