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Workforce Management Web

8.5.003.11

12/19/2025

8.5.003.11

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/10/15	Hot Fix		X	X	X	X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

The **Staffing Split Wizard** in WFM Web for Supervisors' **Forecast** module is improved and now switches between **Activities** selection and **Budget** steps without long delays. (WFM-23204)

Filtering by meetings in WFM Web for Supervisors' **Schedule > Intra-Day** view now yields correct results if the same meeting is selected under more than one **Site** in the filter. (WFM-23172)

Schedules in WFM Web for Supervisors' **Schedule > Intra-Day** view are now correctly filtered by **Contracts**. Previously, if all **Contracts** were selected from one **Site** and a single **Contract** from another **Site**, the filter was incorrectly applied. (WFM-23067)

In WFM Web for Supervisors, the **Schedule > Intra-Day** view performance is improved, enabling faster data presentation and scrolling. See [Upgrade Notes](#) below. (WFM-23064)

Keyboard navigation in WFM Web is improved, enabling complete keyboard-only operation when using Microsoft Internet Explorer 10 or 11. Some minor keyboard-related issues were resolved, including the inability to navigate out of some time controls and out of focus message dialogs. (WFM-22904)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

When upgrading to release 8.5.003.11, deploy WFM Server release 8.5.003.13 or later to gain further performance improvements in the **Schedule Intra-Day** view.