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Workforce Management Web

8.5.003.05

5/5/2025

8.5.003.05

Workforce Management Web Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/16/15	Hot Fix		X	X	X	X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

WFM Web now displays the correct number of **Profile Schedules** in the **#** column of the **Bidding** view after the agent edit bid priorities and clicks **Apply**. Previously in this scenario, WFM Web displayed an incorrect number in this column. (WFM-22889)

WFM Web now displays agent schedules correctly in Web for Agents when Daylight Saving Time (DST) changes occur at midnight, according to the computer's locale settings. Previously in this scenario, WFM Web displayed agent schedules incorrectly. (WFM-22879)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.05.