

GENESYS

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Workforce Management Server

8.5.219.38

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Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/07/23	Update						X

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What's New

 Support for Microsoft Windows Server 2022. See the Workforce Management page in the Genesys Supported Operating Environment Reference Manual for more detailed information and a list of all supported operating systems. (WFM-36298)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

WFM Server's built-in IANA time zone database has been updated to the latest available version, 2023.3. (WFM-36746)

Product Documentation

Workforce Management Server

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.38.