Workforce Management Server

8.5.219.36

12/19/2025

8.5.219.36

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/21/23	Update						X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The WFM ETL job no longer fails due to intermittent connectivity with WFM Server issues. (WFM-36747)

The intermittent communication issues between WFM Server and Data Aggregator identified in 8.5.219.26 release is resolved.(WFM-36745)

The Schedule Bidding Report now shows correct bid and position column values. Earlier this report displayed incorrect values since WFM Server 8.5.217.02 version. (WFM-36721)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management Server

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.36.