

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Server

8.5.219.36

8.5.219.36

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/21/23	Update						X

Contents

- 18.5.219.36
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

The WFM ETL job no longer fails due to intermittent connectivity with WFM Server issues. (WFM-36747)

Product Documentation

Workforce Management Server

Genesys Products

List of Release Notes

The intermittent communication issues between WFM Server and Data Aggregator identified in 8.5.219.26 release is resolved.(WFM-36745)

The Schedule Bidding Report now shows correct bid and position column values. Earlier this report displayed incorrect values since WFM Server 8.5.217.02 version. (WFM-36721)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.36.