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Workforce Management Server

8.5.219.19

12/21/2025

8.5.219.19

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/21/22	Update						X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

It is now possible to build schedules for several sites simultaneously. Previously, the schedule for each site in the scenario had to be built one at a time. (WFM-36024)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.19.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes