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# Workforce Management Server

8.5.218.17

12/19/2025

# 8.5.218.17

## Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/15/21	Update						X

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## What's New

This release includes the following new features and enhancements:

- Support for Microsoft Windows Server 2019. See the [Workforce Management](#) page in the *Genesys Supported Operating Environment Reference Manual* for more detailed information and a list of all supported operating systems. (WFM-33682)

## Resolved Issues

This release contains the following resolved issues:

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WFM Server now enables support for logging out globally by configuring a custom logout URI for SSO. See [Upgrade Notes](#) below. (WFM-33802)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

### Genesys Products

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## Upgrade Notes

This release of WFM Server requires WFM Web releases prior to [8.5.218.35](#), or [8.5.218.39](#) or later.