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Workforce Management Server

8.5.217.10

12/20/2025

8.5.217.10

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
01/08/21	Hot Fix						X

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What's New

This release contains the following new features and enhancements:

- An improvement to WFM Server logging provides additional detailed information about the processing of Calendar items that are in Preferred status and flagged as wait-listed when the **[Log] x-LogCalServiceTrace** configuration option is set true. (WFM-33518)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.217.10.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Managment](#)

Genesys Products

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