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# Workforce Management Server

8.5.216.12

12/19/2025

# 8.5.216.12

## Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/13/20	Update					X

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

## Resolved Issues

This release contains the following resolved issues:

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Users can now successfully edit and save User Profiles. Previously when users deleted a team, it made User Profiles with access to that team effectively non-editable, because saving changes to User Profiles resulted in database errors. (WFM-33274)

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WFM no longer adds historical change records to the Schedule State Group (SSG) history log if user updates produce no material changes to the SSG. (WFM-33155)

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### Product Documentation

[Workforce Management](#)

Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.12.