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Workforce Management Server

8.5.210.02

12/19/2025

8.5.210.02

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/09/18	Hot Fix					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

When Multi-Site Activities are used in Time-Off Bidding periods, they no longer interfere with time-off requests from agents who are not assigned to the bidding period. (WFM-28376)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.02.