GENESYS™

Workforce Management Server

8.5.202.07

12/18/2025

8.5.202.07

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/08/16	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Server now correctly sets paid hours for full-day time off as defined in the related time-off rule, when a non-default time-off type is used or more than one time-off type is assigned to the time-off rule. Previously in this scenario, WFM Server incorrectly set the **Contract Standard Paid Hours** for full-day time off, rather than those defined in the time-off rule. (WFM-25745)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.202.07.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes