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Workforce Management Server

8.5.003.29

12/20/2025

8.5.003.29

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/10/16	Hot Fix					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM now correctly approves or declines the selected records in the WFM Web for Supervisors **Schedule > Changes Approval** view. Previously, WFM sometimes incorrectly approved unselected records instead of the selected ones. (WFM-25674)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.29.