GENESYS™

Workforce Management Server

8.5.003.05

12/22/2025

8.5.003.05

Workforce Management Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/04/15	Hot Fix					X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Server now inserts **Time-Off** items in the **Calendar** more quickly. Previously, this process might have taken more than one minute if the configuration audit contained a large number of records. (WFM-22606)

WFM Server now updates the **Actual** group of **Activity Performance** statistics in the Extract, Transform, and Load (ETL) Database for the current day. Previously, WFM Server did not update these statistics in the ETL Database if the corresponding **Activities Schedule**, **Forecast**, or **Activity Configuration** statistics did not change. (WFM-22559)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.003.05.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes