

# **GENESYS**

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# Workforce Management Daemon

**Translation Support** 

5/4/2025

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# Translation Support

## Workforce Management Daemon

This page summarizes translation support for 8.5.x releases of Workforce Management Daemon for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.x releases, see Available Releases.

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (\*) next to a release number of a Language Pack indicates that special considerations for this release are described in the Internationalization Issues section in Known Issues and Recommendations.

#### Important

Workforce Management Daemon 8.5.219.x releases require Language Packs of version 8.5.219.x. Previous versions of Language Packs (e.g. 8.5.218.x) are not supported.

#### Release 8.5.2 Translation Support

The following table indicates translation support for particular 8.5.2 releases of Workforce Management Daemon.

Language	English (US) Release							
8.5.219.008.5.218.008.5.212.008.5.210.008.5.207.018.5.206.008.5.203.018.5.201.01							L	
Arabic (Saudi Arabia)	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.01	Not Available
Chinese (Simplifie	Not <b>d}</b> vailable	Not Available	Not Available	8.5.211.00	Not Available	Not Available	8.5.203.00	Not Available
Chinese (Tradition	<b>al)</b> <sup>5.219.13</sup>	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00	Not Available
Czech	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00	Not Available
French (Canada)	8.5.219.01	8.5.218.00	Not Available	Not Available	8.5.207.00	8.5.206.00	8.5.203.00	Not Available

French (France)	8.5.219.13	Not Available	8.5.212.00	Not Available	Not Available	Not Available	8.5.203.00	Not Available
German (Germany	) <sup>8.5.219.01</sup>	8.5.218.00	Not Available	Not Available	8.5.207.00	Not Available	Not Available	8.5.203.00
Italian	Not Available	Not Available	Not Available	Not Available	8.5.207.00	Not Available	Not Available	8.5.203.00
Japanese	Not Available	Not Available	Not Available	Not Available	8.5.207.00	Not Available	8.5.203.00	Not Available
Korean	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00	Not Available
Portugues (Brazilian)		Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00	Not Available
Russian	Not Available	Not Available	Not Available	Not Available	8.5.207.00	Not Available	8.5.203.00	Not Available
Spanish (Latin America/ Mexico)	8.5.219.01	8.5.218.00	Not Available	Not Available	8.5.207.00	Not Available	8.5.203.01	Not Available
Turkish	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00	Not Available

## Release 8.5.1 Translation Support

The following table indicates translation support for particular 8.5.1 releases of Workforce Management Daemon.

Language	English (US) Release	
8.5.100.03	8.5.100.00	
Arabic (Saudi Arabia)	8.5.100.00	Not Available
Chinese (Simplified)	8.5.100.00	Not Available
Chinese (Traditional)	8.5.100.00	Not Available
Czech	8.5.100.00	Not Available
French (Canada)	8.5.100.00	Not Available
French (France)	8.5.100.00	Not Available
German (Germany)	Not Available	8.5.100.00
Italian	8.5.100.00	Not Available
Japanese	8.5.100.00	Not Available
Korean	8.5.100.00	Not Available
Portuguese (Brazilian)	8.5.100.00	Not Available
Russian	8.5.100.00	Not Available
Spanish (Latin America/ Mexico)	8.5.100.00	Not Available
Turkish	8.5.100.00	Not Available

### Release 8.5.0 Translation Support

The following table indicates translation support for particular 8.5.0 releases of Workforce Management Daemon.

Language	English (US) Release
8.5.000.01	
Arabic (Saudi Arabia)	8.5.000.00
Chinese (Simplified)	8.5.000.00
Czech	8.5.000.00
French (Canada)	8.5.000.00
French (France)	8.5.000.00
German (Germany)	8.5.000.00
Italian	8.5.000.00
Korean	8.5.000.00
Portuguese (Brazilian)	8.5.000.00
Russian	8.5.000.00
Spanish (Latin America/Mexico)	8.5.000.00
Turkish	8.5.000.00