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Workforce Management Daemon

8.5.220.07

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Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/06/25	Update						X

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What's New

This release contains the following new features and enhancements:

- Multi-language support for email notifications has been added. WFM Web saves information about the user's browser language when notification is created or modified by supervisor.
 - WFM Web saves the browser's language only if corresponding localization package is installed for WFM Web, else it is saved as English.
 - WFM Daemon uses the language information for translation of statuses in email notifications to the required language.
 - Translation is done if corresponding localization package is installed for WFM Daemon. Otherwise statuses are sent in English.
 - WFM Web 8.5.220.37 or higher is required for this functionality. Save all existing notification objects in the UI after WFM Web upgrade for changes to take effect. (WFM-36943)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management Daemon](#)

Genesys Products

[List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.220.07.