

GENESYS

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Workforce Management Daemon

8.5.216.07

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Workforce Management Daemon Release Notes

	lease ate	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/23	3/21	Update					X

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What's New

This release contains the following new features and enhancements:

• A new configuration option is introduced in the [Log] section of the WFM Daemon Application. The **extended** option enables additional log messages. See the following details:

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

extended

Section: Log **Default Value:** false

Valid Values: true, false

Changes Take Effect: Immediately

Dependencies: none Introduced: 8.5.216.07

Specifies whether or not WFM enables additional log messages related to

session creation, notifications, and reporting.

Set this option value to true to enable additional log messages.

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

(WFM-32613)

Resolved Issues

This release contains the following resolved issues:

For monitoring purposes, WFM Daemon now adds logs to detect connection issues between WFM Daemon and WFM Server. (WFM-33613)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.07.