

GENESYS

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Workforce Management Daemon

8.5.216.04

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Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/05/20	Update					Χ

Contents

- 18.5.216.04
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

To determine if a session is closed, WFM Daemon now reopens WFM Server sessions if the server responses contain errors and error codes. (WFM-32916)

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.04.