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Workforce Management Daemon

8.5.216.03

5/7/2025

8.5.216.03

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/16/19	Update					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

WFM Daemon now sends email notifications as expected. Previously, agents incorrectly received an unusual number of duplicate emails in a short period of time. (WFM-32735)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.03.