Workforce Management Daemon

8.5.214.04

12/19/2025

8.5.214.04

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/07/19	General					X

Contents

What's New

This release contains the following new features and enhancements:

- This version was first released as an Update on 07/05/19.

- WFM Daemon logs now have added details on the status of notifications, report generations, ping tasks, and cache updates. (WFM-32571)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.214.04.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes