

GENESYS

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Workforce Management Daemon

8.5.206.00

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Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/28/17	General					X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues.

WFM Daemon now specifies memory options enabling it to run without errors with Java 7. Previously, if running with Java 7, WFM Daemon 8.5.2 would sometimes fail to start or would sometimes start and then exit.

Product Documentation

Workforce Management

Genesys Products

List of Release Notes

WFM Daemon does not use these options if running with Java 8. Therefore, Genesys recommends that you consider switching to Java 8, since Java 7 is End of Life and no longer updated. (WFM-27063)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.206.00.

Supported Languages

See Release 8.5.x Translation Support.