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Workforce Management Daemon

8.5.201.01

12/19/2025

8.5.201.01

Workforce Management Daemon Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/29/16	General					X

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What's New

This release contains the following new features and enhancements:

- Added support for virtual platform ESXi 5.5.

Resolved Issues

This release contains the following resolved issues:

This release updates WFM Daemon to prevent the class of vulnerabilities related to Java deserialization. This update prevents not only the specific case described in the link below, but any other yet unknown cases, by explicitly restricting deserialization only to specific known classes.

For more information about this vulnerability, see [foxglovesecurity.com](https://www.foxglovesecurity.com). (WFM-25239)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.201.01.

Supported Languages

See [Release 8.5.x Translation Support](#).