

## **GENESYS**

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# Workforce Management Database Utility

8.5.218.01

### 8.5.218.01

### Workforce Management Database Utility Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/20/20	General					Χ

#### Contents

- 18.5.218.01
  - 1.1 Helpful Links
  - 1.2 What's New
  - 1.3 Resolved Issues
  - 1.4 Upgrade Notes

#### What's New

This release contains the following new features and enhancements:

• WFM Database Utility is updated to support the role privileges feature in WFM Web 8.5.218.03.

See Upgrade Notes below. (WFM-33436)

#### Resolved Issues

This release contains no resolved issues.

#### Helpful Links

#### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

**Product Documentation** 

Workforce Managment

**Genesys Products** 

List of Release Notes

#### Upgrade Notes

WFM Web 8.5.218.03 or later and WFM Server 8.5.218.00 or later releases are required to support this feature.