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# Workforce Management Data Aggregator

8.5.219.22

12/19/2025

# 8.5.219.22

## Workforce Management Data Aggregator Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 05/15/23     | Update       |              |     |       |     |         | X       |

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## What's New

- Support for Microsoft Windows Server 2022. See the [Workforce Management](#) page in the [Genesys Supported Operating Environment Reference Manual](#) for more detailed information and a list of all supported operating systems. (WFM-36298)

## Resolved Issues

This release contains the following resolved issues:

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An error doesn't occur anymore when communicating to the WFM Server and Adherence Details screen doesn't lose and updates schedule data correctly. (WFM-36759, WFM-36674)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[Workforce Management](#)

### Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.219.22.