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# Workforce Management Data Aggregator

8.5.216.01

12/19/2025

# 8.5.216.01

## Workforce Management Data Aggregator Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 02/28/20     | General      |              |     |       |         | X       |

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## What's New

This release includes only resolved issues.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
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## Resolved Issues

This release contains the following resolved issues:

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WFM Data Aggregator now successfully establishes SSL/TLS communication to backup Configuration Server (CS) in primary mode after CS switch-over from primary to backup. (WFM-32953)

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WFM Data Aggregator no longer terminates intermittently when the [auth] provider configuration option is enabled. (WFM-32887)

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### Product Documentation

[Workforce Management](#)

Genesys Products

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## Upgrade Notes

No special procedure is required to upgrade to release 8.5.216.01.