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Workforce Management Data Aggregator

8.5.212.06

12/22/2025

8.5.212.06

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/11/19	Update					X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Data Aggregator now processes time-step data successfully. Previously, during time-step data processing, a memory access violation sometimes caused Data Aggregator to terminate unexpectedly. (WFM-32187, WFM-31861)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Workforce Management](#)

Genesys Products

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.06.