Workforce Management Data Aggregator

8.5.212.05

12/19/2025

8.5.212.05

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/28/18	Update					X

Contents

What's New

This release includes the following new features and enhancements:

- Support for new features introduced in WFM Web 8.5.212.15.

Resolved Issues

This release contains the following resolved issues:

Activity names now appear correctly in the WFM Data Aggregator log file. Previously, activity names were incorrectly truncated and only the first letter of the name appeared in the log file. (WFM-30787)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.212.05.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Workforce Management

Genesys Products

List of Release Notes