GENESYS

Workforce Management Data Aggregator

8.5.210.01

12/18/2025

8.5.210.01

Workforce Management Data Aggregator Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/15/18	Hot Fix	Unavailable				X

Contents

What's New

> **Important**
> As of Feb 2, 2018, this hot fix is no longer available as it did not function as expected. Hot Fix release 8.5.210.02 corrects the identified issue.

This release contains the following new features and enhancements:

- Data Aggregator now supports the AL32UTF8 character set for Oracle databases. Still, unlike other servers, Data Aggregator supports only a single language per instance and the Data Aggregator host must have an assigned language locale (for system and user).

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.01.